

# Amdax Referral Program Terms and Conditions

#### 1. General

- 1.1 These terms and conditions (hereinafter: the "Terms") apply to the referral program, under which existing customers may receive Amdax Points, provided they comply with these Terms.
- 1.2 The referral program is organised by Amdax B.V., Gustav Mahlerplein 49, 1082 MS Amsterdam (hereinafter: "Amdax").
- 1.3 These Terms and other information about the referral program are available on our website: <a href="https://www.amdax.com/referral-programma">www.amdax.com/referral-programma</a>.
- 1.4 Amdax may amend these Terms at any time without prior notice and reserves the right to terminate or extend the referral program prematurely at any time. In such cases, an amended version of the Terms will be published on the website, including the date on which the amendment takes effect.
- 1.5 By participating in the referral program, the participant agrees to these Terms.

## 2. Eligibility

- 2.1 The referral program is open to all Amdax customers, with the exception of customers using the Asset Management service.
- 2.2 Only new customers may use a referral code. A new customer is defined as a customer who has not had an active account with Amdax in the past year (12 months).
- 2.3 Participation in the referral program is free of charge.
- 2.4 Amdax reserves the right at all times, without prior or subsequent notice, to exclude participants from the referral program if it believes they are abusing the referral program, acting in violation of these Terms, acting fraudulently, and/or attempting to improperly influence the referral program.

## 3. Referral Program

- 3.1 With the Amdax referral program, you can easily invite friends, family members, or acquaintances to become Amdax customers as well.
- 3.2 On the referral page in MyAmdax, you will find your personal referral code. You can share this code with your friends, family, or acquaintances.
- 3.3 If they enter this code during the Amdax onboarding process and make a one-time deposit of at least €500.00, you will both receive 10 Amdax Points. You can view your Amdax Points on the referral page in MyAmdax.
- 3.4 You can earn a maximum of 50 Amdax Points through referrals.
- 3.5 Amdax Points can be redeemed for rewards. The range of rewards may vary and may include, for example, a cash amount, a donation to a charity, or Amdax merchandise. Your referral overview shows which rewards are currently available.
- 3.6 No rights can be derived from rewards previously displayed. If a reward is no longer available, a suitable alternative reward will be offered.

# 4. Liability

- 4.1 Amdax is not responsible for any technical issues that may prevent participation in the referral program.
- 4.2 Amdax excludes all liability for any damage arising from or related to participation in the referral program. Changes, typographical and/or formatting errors are reserved.

## 5. Personal Data

Amdax processes the personal data provided by participants in the context of the referral program in accordance with the General Data Protection Regulation (GDPR). For more information, please refer to Amdax's privacy policy at:

https://www.amdax.com/nl/over-amdax/juridisch/privacybeleid.

## 6. Complaints

Any questions, comments, or complaints regarding the referral program may be submitted to Amdax via hello@amdax.com or via the chat function on our website, <a href="www.amdax.com">www.amdax.com</a>. Amdax will make every reasonable effort to handle any complaints as promptly as reasonably possible.

#### 7. Final Provisions

Dutch law applies to the referral program and these Terms.